



04/08/2011

ASHLEY RISSLER

65972 ROLLING MEADOW RD
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. There are also various online programs that allow you to ship packages both domestic and internationally. For more information, visit www.usps.com.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Your letter states California P.O. is 7.5 miles away, that is not correct

4/4/11

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: I sell on Ebay & print most labels online. However if I sell out of the country my package has to be weighed & labeled at the p.o. I will not drive to another p.o. Sometimes I ship up to 3x a day at Latham.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping California
- ☒ Personal needs California
- ☒ Banking California
- ☐ Employment
- ☒ Social needs California

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Ashley Rissler

Address:

65972 Rolling Meadow Rd Latham Mo 65050

Telephone:

660 458 6710

Date:

3-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

EARL KIGER

36727 HILLSVILLE RD
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never | <i>AS needed</i> |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

going to Dr.

3/31/11

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Earl Kiger

Address:

36727 Hillsville Rd Latham Mo 65050

Telephone:

660-458-6255

Date:

3-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/08/2011

ELVA SAUDER

36446 HWY E
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, grocery stores, and by calling 1-800-STAMP24.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



04/08/2011

ENOS SAUDER

36446 HWY E
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities. ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

4/4/11

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping Latham California Versailles Jefferson City
☐ Personal needs " " " "
☐ Banking Latham
☐ Employment no
☐ Social needs Latham and other places

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Emos & Sauder

Address:

36446 HWY E Latham Mo 65050

Telephone:

660-458-6674

Date:

3-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

ERIC AND CHRISTINE ZIMMERMAN

67842 MOSER RD
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> ?	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Rarely
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> seldom
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> seldom
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Rarely

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain: _____

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

4/4/11

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Latham, Versailles, California, (or Jefferson City)
- ☒ Personal needs " " "
- ☐ Banking Latham, (Local)
- ☐ Employment No
- ☐ Social needs mostly Local

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Elva Sauder

Address: 36446 Highway E, Latham, MO 65050

Telephone: 660-458-6386 (or) 660-458-6674

Date: 3-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

~~We do not~~ We are glad to have a local post office to go to when, we want to mail packages, and want to know how much it costs to send, and also to get the stamps, we want or need. A few times when we missed ~~the~~ putting something in mailbox for carrier, we Biked out to the post office with the letter, ~~at~~ whatever. Hope we can keep the post office open. — Elva Sauder



04/01/2011

ERIC AND CHRISTINA ZIMMERMAN

67842 MOSER RD
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about permit mailing that was input at the Post Office. Responsibility for the permit account will be transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO (*rarely*)

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Versailles, Jefferson City



Personal needs

" "



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Eric + Christina Zimmerman

Address:

67842 Moser Rd. Latham, MO 65050

Telephone:

460-458-6855

Date:

3-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Closing the Latham P.O. would be a huge inconvenience for us! We rarely go to Fortuna, so we would have to make special trips to that P.O. Also, California^(town) is at least 12 miles ~~from~~ the Latham P.O. - and 14 or 15 miles from our house. Again, we go to California 1-2 x per month, so post office use would mean a special trip.

We do not have internet, so we have no way of figuring correct cost of shipping packages or heavy letters. I have done it through the postal carrier several times, and it is NOT a preferred method!

Closing the post office would mean changing the way we handle the permit mailing for our church. Since we are responsible to get the mailing done, that alone will mean extra time and expense to travel to another post office.

Buying stamps... Ordering them through the postal carrier means I have little choice over what I get. I cannot view stamps and choose the new editions or "old" ones I want.

These are some of the more major disadvantages. In short, it may not cost you to close the post office, but it will cost us - the residents of Latham and surrounding community - a combined, large, apparently not-considered amount. Please consider keeping the Latham Post Office open!

P.S. I am not aware that "the written proposal is predominately posted for 60 days at affected post offices..." I have been in and out of the post office several times in the past 2 months and never saw a notice until 8 days before the date of the meeting.

During the summer of 1955, I was in a group of people who were interested in the study of the history of the United States. We were interested in the history of the United States, and we were interested in the history of the United States. We were interested in the history of the United States, and we were interested in the history of the United States. We were interested in the history of the United States, and we were interested in the history of the United States.

During the past few years, I have been thinking about the history of the United States. I have been thinking about the history of the United States, and I have been thinking about the history of the United States. I have been thinking about the history of the United States, and I have been thinking about the history of the United States. I have been thinking about the history of the United States, and I have been thinking about the history of the United States.

There are some of the most interesting things about the history of the United States. There are some of the most interesting things about the history of the United States, and there are some of the most interesting things about the history of the United States. There are some of the most interesting things about the history of the United States, and there are some of the most interesting things about the history of the United States.

I am not sure that the writer's response is quite enough. I am not sure that the writer's response is quite enough, and I am not sure that the writer's response is quite enough. I am not sure that the writer's response is quite enough, and I am not sure that the writer's response is quite enough.



04/01/2011

EVERETT CHARLES AND VIRGINIA W REINHARDT

36733 HILLVILLE RD
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input checked="" type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3/31/11

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

We received no mail this snow, ice storm. Roads are all

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Everett Charles & Virginia W Reinhardt

Address:

36733 Hillsville Rd Latham MA 01050

Telephone:

660 458 6770

Date:

3-30-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

GRACE WOOD

PO BOX 368
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☒ YES ☐ NO

If yes, please explain:

My husband is disabled & 14 times has to do the Postal Business!

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

To do my Postal business before I go to work! ?!

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

They are closed!

3/28/11

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Jefferson City, -
- ☐ Personal needs -
- ☐ Banking - Latham
- ☒ Employment -
- ☒ Social needs Latham + Church

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Grace Dodd

Address:

P.O. Box 368

Telephone:

260-458-6277

Date:

3-25-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

HARLAN AND EDNA J DOWELL

PO BOX 364
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

RECEIVED
3/24/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

not as good. we have been getting our mail at the Latham post office for 43 years do not wish to change.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

I go to wal-mart



Personal needs

I go to Wal-Mart



Banking



Employment

I work 6 miles from Latham



Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Hailan & Edna J. Dowell

Address:

P.O. Box 364 Latham, MO. 65050

Telephone:

660-458-6225

Date:

3-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

JACK AND JUDY ALLEE

PO BOX 333

LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO
- If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

RECEIVED
3/21/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

JEFF CITY, CALIFORNIA



Personal needs

CALIFORNIA



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: JACK & JUDY ALLEE

Address: PO BOX 333

Telephone: 660-458-6692

Date: 3-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

LARRY E HALL

396 PILOT GROVE RD
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

No - I don't go by another Post Office

3/28/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Larry E. Hall

Address:

396 Pilot Grove Rd Latham MO 65050

Telephone:

660 458 6453

Date:

3-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would sure miss the convenience of our Post office in our small town.



04/01/2011

LATHAM RV SCHOOL

156 SCHOOL ST
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3/28/11

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

N/A

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Latham R-I School

Address:

156 School Street, Latham MO 65050

Telephone:

660-458-6271

Date:

03-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

LINDA PECK AND THE MCBROOM FAMILY

PO BOX 382
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO
- If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

RECEIVED
3/23/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Linda Peck - Lois McBroom - Hank McBroom

Address:

37441 Hwy E Po Box 382 Latham Mo 65050

Telephone:

660-458-6648

Date:

03/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

03/19/11

We just changed to a Post Office Box a year ago because our mail box was vandalized twice within a month.

I don't know how much mail was returned to the sender because it had the old address. I hate to go through a change of address again because the Latham Post office is being closed. The closing of the Latham Post Office will be an inconvenience for us.

Linda Peck
Po Box 382
Latham Mo 65050

RECEIVED
3/23/11



04/01/2011

ROBERT H ELLIOTT

38962 WATSON RD
CALIFORNIA, MO 65018

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

High Point, ms Post Office

3/28/11

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

California, Jefferson City, Eldon, Versailles, + Tipton



Personal needs

"

"

"

"

"



Banking

Tipton - Latham Bank



Employment



Social needs

Latham, California, Versailles, Jefferson City

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Robert H. Elliott

Address:

38962 Watson Rd. - California, MO 65018

Telephone:

(660) 489-2212

Date:

March 21, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/08/2011

JERRY FULHR

540 S HWY E
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO
- If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

4/6/11

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/08/2011

JUANITA ZIMMERMAN

71481 HWY W
TIPTON, MO 65081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Sometimes I go past the Fortuna P.O.

3/30/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Tipton, California, Jefferson City

☒ Personal needs

California

☒ Banking

Latham or Tipton

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Juanita Zimmerman

Address: 71481 Highway 20 Tipton, MO 65081

Telephone: 660-337-6264

Date: Mar. 28, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I Feel you need to keep the Latham P.O. open because it is in a joint building with the Latham Bank. Both are small but handy services to the Community!



04/01/2011

ROBERT HAMILTON

PO BOX 324
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

RECEIVED
3/24/11

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which service(s) are you leaving your community? (Check all that apply.) Where do you go to obtain these services?



[

[



5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Robert Levy Hamilton

Address:

Box 324 Latham Missouri

Telephone:

660-458-6230- or 1-619-1676

Date:

3-18-17

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

THE TIPTON LATHAM BANK

PO BOX 307
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If you know of a location in your community that is interested in providing postal services, the following link guides you to a service that you might be of interest. <http://www.uspsstampstogo.com/> Other options may be found at usps.com as well.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: We take mail over to Post office 3 or 4 times
A day. This way our mail gets delivered on time.
Once the mail carrier comes then there won't be any more mail go out.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping ^{Clothes etc} At home ^{Grocery store local} Do not leave community for any of these.
☒ Personal needs At home from my own business.
☒ Banking Right here in Latham
☒ Employment Right here in Latham
☒ Social needs Church here in Latham School here in Latham

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Would be devastated if closes.
We need this Post Office kept open!

Name:

The Tipton Latham Bank, N/A

Deanna Park ^{Facility} MANAGER

Address:

P.O. Box 307 Latham, Mo 65050

Telephone:

660-458-6251

Date:

3/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

RECEIVED
3/21/11



04/01/2011

BILL AND NORMA BLANKENSHIP

PO BOX 314
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation <i>SomeTime</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☒ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO
- If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3/28/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Bill & Norma Blankenship

Address: P.O. Box 314 Latham Mo 65050

Telephone: 460-458-6697

Date: 3-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. There are also various online programs that allow you to ship packages both domestic and internationally. For more information, visit www.usps.com.

5. **Concern:** Customers were concerned about obtaining services from the carrier

Response: The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, grocery stores, and by calling 1-800-STAMP24.

6. **Concern:** Customers were concerned about permit mailing

Response: The customer expressed a concern about permit mailing that was input at the Post Office. Responsibility for the permit account will be transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

7. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

8. **Concern:** Customer expressed a concern about package delivery and pickup

Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

9. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

10. **Concern:** Customers questioned the economic savings of the proposed discontinuance

Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

11. **Concern:** Customers were concerned about later delivery of mail

Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Some advantages of the proposal are:

1. The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier.
2. Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Latham is an unincorporated community located in Moniteau County. The community is administered politically by Moniteau County. Police protection is provided by the Moniteau County Sheriff Department. Fire protection is provided by the Fortuna Volunteer Fire Department and Latham Fire Department. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Green Grove Baptist Church Latham R-V School Springhill Christian School Hazel Dell School Prairie Union School South Latham School, none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Latham Post Office will be available at the California Post Office. Government forms normally provided by the Post Office will also be available at the California Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail

Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
2. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response: The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
3. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4. Concern:

No Concern

Response:

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster was promoted on December 08, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 60,311 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 42,480
Fringe Benefits @ 33.5%	\$ 14,231
Rental Costs, Excluding Utilities	<u>+ \$ 3,600</u>
Total Annual Costs	\$ 60,311
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 60,311</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster was promoted on December 08, 2008. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Latham Post Office provided delivery service to no customers and 22 PO Box customers. The daily retail window transactions averaged 21. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$60,311 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Latham Post Office, Fortuna Post Office and California Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DEBBIE WILSHUSEN
Manager, Post Office Operations

04/21/2011
Date

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 06/22/2011

Postal Customers of the Latham Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Latham Post Office, which was posted 04/21/2011 through 06/22/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Latham Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in dark ink, appearing to read "Debbie Wilshusen". The signature is fluid and cursive, with the first name "Debbie" written in a larger, more prominent script than the last name "Wilshusen".

DEBBIE WILSHUSEN
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900



07/14/2011

BILL BLANKENSHIP
PO BOX 314
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Latham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
- You expressed a concern about why the postmaster position was not filled. All management positions were frozen in anticipation of the reorganization efforts.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 438-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Debbie Wishusen".

Debbie Wishusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

On May 23, 2007, we received a letter from Randy Stearns, Manager Post Office Operations and Catherine Lacey, A/Manager Consumer Affairs stating that under no circumstances would not close Latham Post Office, as it would not be good business.

Bill Blankenship

Bill Blankenship

Name of Postal Customer

Signature of Postal Customer

P.O. Box 314

Mailing Address

Latham MO 65050

City, State, and ZIP Code

6-8-11

Date

7 since to offer additional services, just to close this office. We would like to know why a new Postmaster was not opened up for application, as several people in community need jobs and would be interested.

6/13/11



07/14/2011

ROSELLA FULKS
67101 HWY W
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Latham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name in addresses.
- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Debbie Wilshusen".

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I believe with Latham School and the many letters & packages that go through this office that it will be a unfavorable to the community

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

For me I mail often and receive packages, which would be unfavorable for me.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I hope you will take notice of the unfavorable effect on the community.

Rosella Fulks

Name of Postal Customer

Rosella Fulks

Signature of Postal Customer

67101 Highway 11

Mailing Address

Latham Mo. 65050

City, State, and ZIP Code

5-24-11

Date



07/14/2011

HARLAN AND EDNA J. DOWELL
PO BOX 364
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Latham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name in addresses.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Sue Wanderssee at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Debbie Wilshusen".

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We Receive a Lot of large packages Through the mail.

If we had a mail Box on the Road in bad weather a our packages would be damaged They Stay ~~dry~~ dry in our post office.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Loosing our Post Office would have a big effect on our Community in a bad way.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

we have a Lot of Pennselvania Dutch and mermonite people in our town There only Trasportation is horse + buggy + Bikes it would be very hard on Them To do bussness elsewhere,

Harlan + Edna J. Dwell

Name of Postal Customer

Harlan + Edna J. Dwell

Signature of Postal Customer

P.O. Box 364

Mailing Address

Latham MO 65050

City, State, and ZIP Code

to 4-11

Date





A. Office

Name: LATHAM State: MO Zip Code: 65050
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 4 County: Monteau
EAS Grade: 55 Finance Number: 284530
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Sue Wandersee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3845

Date: 07/14/2011
Fax No: (661) 365-9708

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	3
Favorable comments	0
Unfavorable comments	3
No opinion expressed	0
Total comments returned	3

Postal Concerns

The following postal concerns were expressed:

- Concern (Unfavorable):**
 Customers expressed concern about collection of outgoing mail.

Response:
 Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
- Concern (Unfavorable):**
 Customers were concerned why the postmaster position was not filled.

Response:
 All management positions were frozen in anticipation of the reorganization efforts.
- Concern (Unfavorable):**
 Customers were concerned about having to travel to another Post Office for service.

Response:
 Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require visiting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-USA.
- Concern (Unfavorable):**
 Customers were concerned about obtaining accountable mail and large parcels.

Response:
 If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the carrier (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the items at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

Nonpostal Concerns

The following nonpostal concerns were expressed:

- Concern (Unfavorable):**
 Customers expressed concern for loss of community identity.

Response:
 A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name in addresses.
- Concern (Unfavorable):**
 Customers were concerned about loss of employment in the community.

Response:
 The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Date of Posting: 04/21/2011

Posting Round Date:

Date of Removal: 06/22/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE LATHAM, MO POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1369913 - 65050

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster position became vacant when the postmaster was promoted on December 08, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: declining needs of customers in addition to the postmaster vacancy. Effective and regular service can be provided to the area by a carrier that already delivers in the area and through alternate access. Businesses interested in selling stamps in the area should contact the postal service or go to www.uspsstampstogo.com.

The Latham Post Office, an EAS-55 level, provides service from 7:15 a.m. to 12:00 p.m. and 12:30 p.m. to 3:30 p.m. Monday - Friday, 09:00 - 11:00 Saturday and lobby hours of 8:00 a.m. to 3:00 p.m. on Monday - Friday and 9:30 a.m. to 1:00 p.m. on Saturday to 22 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 22 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$45,549 (119 revenue units) in FY 2008; \$46,312 (121 revenue units) in FY 2009; and \$37,511 (96 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On March 30, 2011, representatives from the Postal Service were available at the Latham Post Office to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 15, 2011, 30 questionnaires were distributed to delivery customers of the Latham Post Office. Questionnaires were also available over the counter for retail customers at the Latham Post Office. 19 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 11 unfavorable, and 6 expressed no opinion.

One congressional inquiry was received on April 26, 2011.

A petition supporting the retention of the Latham Post Office was received on April 14, 2011, with 197 signatures. If this proposal is implemented, delivery and retail services will be provided by the California Post Office, an EAS-18 level office. Window service hours at the California Post Office are from 8:00 a.m. to 4:30 p.m., Monday through Friday, and 8:00 a.m. to 12:00 p.m. on Saturday. There are 89 post office boxes available.

Retail service is also available at the Fortuna Post Office an EAS-11 level office, located seven miles away. Window service hours at Fortuna Post Office are from 7:00 a.m. to 3:45 p.m., Monday through Friday and 7:00 a.m. to 8:45 a.m. on Saturday. There are 21 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages |
| Response: | The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. |
| 2. Concern: | Customers expressed concern about collection of outgoing mail |
| Response: | <p>The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.</p> <p>If you know of a location in your community that is interested in providing postal services, the following link guides you to a service that you might be of interest.
http://www.uspsstampstogo.com/ Other options may be found at usps.com as well.</p> |
| 3. Concern: | Customers were concerned about a change of address |
| Response: | The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. |
| 4. Concern: | Customers were concerned about having to travel to another post office for service |

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. There are also various online programs that allow you to ship packages both domestic and internationally. For more information, visit www.usps.com.

5. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, grocery stores, and by calling 1-800-STAMP24.

6. **Concern:** Customers were concerned about permit mailing.

Response: The customer expressed a concern about permit mailing that was input at the Post Office. Responsibility for the permit account will be transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

7. **Concern:** You were concerned about having to travel to another post office for service.

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

8. **Concern:** Customers expressed concern about collection of outgoing mail.

Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

9. **Concern:** Customers were concerned why the postmaster position was not filled.

Response: All management positions were frozen in anticipation of the reorganization efforts.

10. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
11. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.
- Response:** If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.
12. **Concern:** Customer expressed a concern about package delivery and pickup.
- Response:** The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.
13. **Concern:** Customers asked why their post office was being discontinued while others were retained.
- Response:** The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
14. **Concern:** Customers questioned the economic savings of the proposed discontinuance.
- Response:** The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.
15. **Concern:** Customers were concerned about later delivery of mail.
- Response:** The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Latham is an unincorporated community located in Moniteau County. The community is administered politically by Moniteau County. Police protection is provided by the Moniteau County Sheriff Department. Fire protection is provided by the Fortuna Volunteer Fire Department and Latham Fire Department. The community is comprised of Farmers and small Menonite population, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Green Grove Baptist Church Latham R-V School Springhill Christian School Hazel Dell School Prairie Union School South Latham School, none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Latham Post Office will be available at the California Post Office. Government forms normally provided by the Post Office will also be available at the California Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail
Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
2. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
Response: The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
3. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4. Concern:

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name in addresses.

5. Concern:

Customers were concerned about loss of employment in the community.

Response:

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on December 08, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,035 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,026
Fringe Benefits @ 33.5%	\$ 7,714
Annual Lease Costs	<u>+ \$ 3,600</u>
Total Annual Costs	\$ 34,340
Less Annual Cost of Replacement Service	<u>- \$ 1,305</u>
Total Annual Savings	<u>\$ 33,035</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster was promoted on December 08, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Latham Post Office provided delivery and retail service to 22 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 21. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$33,035 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Latham Post Office, Fortuna Post Office and California Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DEBBIE WILSHUSEN
Manager, Post Office Operations

04/21/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 07/13/2011																								
2. Post Office Name LATHAM		3. State and ZIP + 4 Code MO, 65050-1000																										
4. District, Customer Service GATEWAY PFC	5. Area, Customer Service GREAT LAKES	6. County Monroe	7. Congressional District 4																									
8. Reason for Proposal to Discontinue Declining needs of customers in addition to the postmaster vacancy. Effective and regular service can be provided to the area by a carrier that already delivers in the area and through alternate access. Businesses interested in selling stamps in the area should contact the postal service or go to www.uspostnetlogo.com.		9. PO Emergency Suspension and Date No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reaster & Date: was promoted Occupied: 12/06/2008 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career c. Current PM POSITION Level (100) EAS-55 Downgraded from EAS-55 d. No of Clerks: 0 No of Career: 0 No of Non-Career: 0 e. No of Others: 0 No of Career: 2 No of Non-Career: 1		a. Time M-F 7:15 a.m. to 12:00 p.m. and 12:30 p.m. to 3:30 p.m. Sat 09:00 - 11:00 b. Lobby Time M-F 8:00 a.m. to 3:00 p.m. Sat 9:30 a.m. to 1:00 p.m. Total Window Hours Per Week 45.75																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 22 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 22 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 21.20		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>57</td> <td>689</td> </tr> <tr> <td>b. Newspaper</td> <td>26</td> <td>88</td> </tr> <tr> <td>c. Period</td> <td>6</td> <td>28</td> </tr> <tr> <td>d. Other</td> <td>11</td> <td>102</td> </tr> <tr> <td>e. Total</td> <td>100</td> <td>897</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>1</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	57	689	b. Newspaper	26	88	c. Period	6	28	d. Other	11	102	e. Total	100	897	f. No. of Postage Meters		0	g. No. of Permits		1
Types of Mail	Received	Dispatched																										
a. First-Class	57	689																										
b. Newspaper	26	88																										
c. Period	6	28																										
d. Other	11	102																										
e. Total	100	897																										
f. No. of Postage Meters		0																										
g. No. of Permits		1																										
Postages a, FY 2008 \$ 45,549 2009 \$ 46,312 2010 \$ 37,511		b. EAS Step 1 PM Basic Salary (see Code) \$ 23026 c. PM Fringe Benefits (33.5% of b.) \$ 7,714																										
15. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (Leases Expiration Date: 01/01/2012) Annual Lease \$ 3650 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16. Explain basis being researched																												
17. Schools, Churches and Organization in Service Area No: 8 Green Grove Baptist Church Latham R-V School Springfield Christian School Hazel Dell School Prairie Union School South Latham School		18. Administrative/Emancipating Office (Proposed) Name: CALIFORNIA EAS Level 1R Miles Away 12.0 Window Service Hours: M-F 8:00 a.m. to 4:30 SAT 8:00 a.m. to 12:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 89																										
19. Businesses in Service Area No: 15		20. Nearest Post Office (if different from above) Name: FORTUNA EAS Level 11 Miles Away 7.1 Window Service Hours: M-F 7:00 a.m. to 3:45 p.m. SAT 7:00 a.m. to 6:45 a.m. Lobby Hours: M-F 7:00 a.m. to 4:00 p.m. SAT 7:00 a.m. to 6:00 a.m. PO Boxes Available: 21																										
21. Prepared by																												
Printed Name and Title SUE WANDERSEE		Signature SUE WANDERSEE		Telephone No. (AC 1) (314) 436-3645																								
PO Discontinuance Coordinator Name SUE WANDERSEE		Telephone No. (AC 1) (314) 436-3645		Location SAINT LOUIS, MO																								



07/26/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
LATHAM
Docket Number 1369913 - 65050

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in black ink, appearing to read "D. Martin", with a large, stylized flourish at the end.

DAVID MARTIN
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code	LATHAM, MO, 65050-1000
EAS Level:	55
District	GATEWAY PFC
County	Monteau
Congressional District	4
Proposal	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposal:	was promoted
Alternate Service Proposed	Highway Contract Route Service
Customers Affected:	
Post Office Box:	22
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	22

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
12/08/2008	Postmaster vacancy occurred. Reason: was promoted.
	DIC: Career: 0 Noncareer: 1 Other Employees: 1
02/15/2011	District manager authorization to study.
03/15/2011	Questionnaires sent to customers. Number sent: 30 Number Returned: 19
	Analysis: Favorable: 2 Unfavorable: 11 No Opinion: 6
04/14/2011	Petition received. Number of signatures: 197
	Concerns expressed:
	maximum degree of service, not serve best interests; petition to save.
04/26/2011	Congressional inquiry received. Yes
	Concerns expressed:
	businesses, travel (horse and buggy/bicycle)
04/20/2011	Proposal and checklist sent to district for review.
04/11/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4520 attached).
04/20/2011	Proposal and invitation for comments posted and round-dated.
06/24/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable: 0 Unfavorable: 3 No Opinion: 0 3
None	Premature PRC appeal received.
	Concerns expressed:
	n/a
07/13/2011	Updated PS Form 4520 completed (if necessary).
07/25/2011	Certification of the official record.
07/26/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
08/04/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal.
	Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No. _____ Effective date: _____

Review Coordinator/person most familiar with the case:

SUE WANDERSEE	(314) 436-3645
Name/Title	Telephone Number
SUE WANDERSEE	(314) 436-3645
District Post Office Review Coordinator	Telephone Number



07/26/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Latham Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Sue Wandersee, Post Office Review Coordinator, at (314) 436-3645 or Cynthia Bolles Manager Post Office Operations.

A handwritten signature in dark ink, appearing to read "D. Martin", with a stylized, looping flourish at the end.

DAVID MARTIN
DISTRICT MANAGER
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4J/P1369913.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, GREAT LAKES Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the LATHAM was received by 08/04/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 08/05/2011

Date of Removal: 09/06/2011

FINAL DETERMINATION TO CLOSE
THE LATHAM, MO POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1369913 - 65050

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster position became vacant when the postmaster was promoted on December 08, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: declining needs of customers in addition to the postmaster vacancy. Effective and regular service can be provided to the area by a carrier that already delivers in the area and through alternate access. Businesses interested in selling stamps in the area should contact the postal service or go to www.uspsstampstogo.com.

The Latham Post Office, an EAS-65 level, provides service from 7:15 a.m. to 12:00 p.m. and 12:30 p.m. to 3:30 p.m. Monday - Friday, 09:00 - 11:00 Saturday and lobby hours of 8:00 a.m. to 3:00 p.m. on Monday - Friday and 9:30 a.m. to 1:00 p.m. on Saturday to 22 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services, and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 22 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$45,549 (119 revenue units) in FY 2008; \$46,312 (121 revenue units) in FY 2009; and \$37,511 (98 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On March 30, 2011, representatives from the Postal Service were available at the Latham Post Office to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 15, 2011, 30 questionnaires were distributed to delivery customers of the Latham Post Office. Questionnaires were also available over the counter for retail customers at the Latham Post Office. 19 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 11 unfavorable, and 6 expressed no opinion.

One congressional inquiry was received on April 26, 2011.

A petition supporting the retention of the Latham Post Office was received on April 14, 2011, with 197 signatures.

When this final determination is implemented, delivery and retail services will be provided by the California Post Office, an EAS-18 level office. Window service hours at the California Post Office are from 8:00 a.m. to 4:30 p.m., Monday through Friday, and 8:00 a.m. to 12:00 p.m. on Saturday. There are 89 post office boxes available.

The proposal to close the Latham Post Office was posted with an invitation for comment at the Latham Post Office, Fortuna Post Office and California Post Office from April 21, 2011 to June 22, 2011. The following additional concerns were received during the proposal posting period:

- | | |
|--------------------|---|
| 1. Concern: | Customers expressed concern about collection of outgoing mail. |
| Response: | Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. |
| 2. Concern: | Customers were concerned why the postmaster position was not filled. |
| Response: | All management positions were frozen in anticipation of the reorganization efforts. |
| 3. Concern: | Customers were concerned about having to travel to another Post Office for service. |
| Response: | Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com , or by calling 1-800-STAMP-24. |
| 4. Concern: | Customers were concerned about obtaining accountable mail and large parcels. |

destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, grocery stores, and by calling 1-800-STAMP24.

- | | | |
|-----|------------------|--|
| 6. | Concern: | Customers were concerned about permit mailing |
| | Response: | The customer expressed a concern about permit mailing that was input at the Post Office. Responsibility for the permit account will be transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster. |
| 7. | Concern: | You were concerned about having to travel to another post office for service |
| | Response: | The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. |
| 8. | Concern: | Customer expressed a concern about package delivery and pickup |
| | Response: | The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. |
| 9. | Concern: | Customers asked why their post office was being discontinued while others were retained |
| | Response: | The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. |
| 10. | Concern: | Customers questioned the economic savings of the proposed discontinuance |
| | Response: | The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings. |
| 11. | Concern: | Customers were concerned about later delivery of mail |
| | Response: | The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. |

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.

3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Latham is an unincorporated community located in Moniteau County. The community is administered politically by Moniteau County. Police protection is provided by the Moniteau County Sheriff Department. Fire protection is provided by the Fortuna Volunteer Fire Department and Latham Fire Department. The community is comprised of Farmers and small Menonite population, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Green Grove Baptist Church Latham R-V School Springhill Christian School Hazel Dell School Prairie Union School South Latham School, none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Latham Post Office will be available at the California Post Office. Government forms normally provided by the Post Office will also be available at the California Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail

Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
2. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response: The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
3. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4. Concern:

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name in addresses.

5. Concern:

Customers were concerned about loss of employment in the community.

Response:

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on December 08, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,035 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,026
Fringe Benefits @ 33.5%	\$ 7,714
Annual Lease Costs	<u>+ \$ 3,600</u>
Total Annual Costs	\$ 34,340
Less Annual Cost of Replacement Service	<u>- \$ 1,305</u>
Total Annual Savings	<u>\$ 33,035</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster was promoted on December 08, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Latham Post Office provided delivery and retail service to 22 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 21. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$33,035 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Latham Post Office, Fortuna Post Office and California Post Office during normal office hours.
- B. **Appeal Rights.** This final determination to close the Latham Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Latham Post Office, Fortuna Post Office and California Post Office during normal office hours.



Dean J. Granholm
Vice President of Delivery and Post Office Operations

08/05/2011

Date



08/05/2011

OFFICER-IN-CHARGE/POSTMASTER
Latham Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Latham Post Office Final Determination
Docket No. 1369913 - 65050

Please post in the lobby the enclosed final determination to close the Latham Post Office. The final determination must be posted in a prominent place from 08/05/2011 through close of business on 09/06/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/07/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (314) 436-3645.

Sincerely,

A handwritten signature in dark ink, appearing to read "Sue Wandersee".

SUE WANDERSEE
POST OFFICE REVIEW COORDINATOR
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900



Date of Posting: 08/05/2011

Date of Removal: 09/06/2011



FINAL DETERMINATION TO CLOSE
THE LATHAM, MO POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1369913 - 65050

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster position became vacant when the postmaster was promoted on December 08, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: declining needs of customers in addition to the postmaster vacancy. Effective and regular service can be provided to the area by a carrier that already delivers in the area and through alternate access. Businesses interested in selling stamps in the area should contact the postal service or go to www.uspsstampstogo.com.

The Latham Post Office, an EAS-55 level, provides service from 7:15 a.m. to 12:00 p.m. and 12:30 p.m. to 3:30 p.m. Monday - Friday, 09:00 - 11:00 Saturday and lobby hours of 8:00 a.m. to 3:00 p.m. on Monday - Friday and 9:30 a.m. to 1:00 p.m. on Saturday to 22 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 22 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$45,549 (119 revenue units) in FY 2008; \$46,312 (121 revenue units) in FY 2009; and \$37,511 (98 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On March 30, 2011, representatives from the Postal Service were available at the Latham Post Office to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 15, 2011, 30 questionnaires were distributed to delivery customers of the Latham Post Office. Questionnaires were also available over the counter for retail customers at the Latham Post Office. 19 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 11 unfavorable, and 6 expressed no opinion.

One congressional inquiry was received on April 26, 2011.

A petition supporting the retention of the Latham Post Office was received on April 14, 2011, with 197 signatures.

When this final determination is implemented, delivery and retail services will be provided by the California Post Office, an EAS-18 level office. Window service hours at the California Post Office are from 8:00 a.m. to 4:30 p.m., Monday through Friday, and 8:00 a.m. to 12:00 p.m. on Saturday. There are 69 post office boxes available.

The proposal to close the Latham Post Office was posted with an invitation for comment at the Latham Post Office, Fortuna Post Office and California Post Office from April 21, 2011 to June 22, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers expressed concern about collection of outgoing mail.

Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
2. **Concern:** Customers were concerned why the postmaster position was not filled.

Response: All management positions were frozen in anticipation of the reorganization efforts.
3. **Concern:** Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
4. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response: If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If you know of a location in your community that is interested in providing postal services, the following link guides you to a service that you might be of interest.
<http://www.uspsstampstogo.com/> Other options may be found at usps.com as well.
3. **Concern:** Customers were concerned about a change of address

Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
4. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. There are also various online programs that allow you to ship packages both domestic and internationally. For more information, visit www.usps.com.
5. **Concern:** Customers were concerned about obtaining services from the carrier

Response: The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its

destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, grocery stores, and by calling 1-800-STAMP24.

- | | | |
|-----|------------------|--|
| 6. | Concern: | Customers were concerned about permit mailing |
| | Response: | The customer expressed a concern about permit mailing that was input at the Post Office. Responsibility for the permit account will be transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster. |
| 7. | Concern: | You were concerned about having to travel to another post office for service |
| | Response: | The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. |
| 8. | Concern: | Customer expressed a concern about package delivery and pickup |
| | Response: | The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box; if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. |
| 9. | Concern: | Customers asked why their post office was being discontinued while others were retained |
| | Response: | The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. |
| 10. | Concern: | Customers questioned the economic savings of the proposed discontinuance |
| | Response: | The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings. |
| 11. | Concern: | Customers were concerned about later delivery of mail |
| | Response: | The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. |

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.

3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Latham is an unincorporated community located in Moniteau County. The community is administered politically by Moniteau County. Police protection is provided by the Moniteau County Sheriff Department. Fire protection is provided by the Fortuna Volunteer Fire Department and Latham Fire Department. The community is comprised of Farmers and small Menonite population, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Green Grove Baptist Church Latham R-V School Springhill Christian School Hazel Dell School Prairie Union School South Latham School, none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Latham Post Office will be available at the California Post Office. Government forms normally provided by the Post Office will also be available at the California Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

2. Concern:

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

3. Concern:

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4. **Concern:**

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name in addresses.

5. **Concern:**

Customers were concerned about loss of employment in the community.

Response:

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on December 08, 2005. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,035 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,026
Fringe Benefits @ 33.5%	\$ 7,714
Annual Lease Costs	<u>+ \$ 3,600</u>
Total Annual Costs	\$ 34,340
Less Annual Cost of Replacement Service	<u>- \$ 1,305</u>
Total Annual Savings	<u>\$ 33,035</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster was promoted on December 08, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Latham Post Office provided delivery and retail service to 22 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 21. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$33,035 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Latham Post Office, Fortuna Post Office and California Post Office during normal office hours.
- B. **Appeal Rights.** This final determination to close the Latham Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Latham Post Office, Fortuna Post Office and California Post Office during normal office hours.



Dean J. Granholm
Vice President of Delivery and Post Office Operations

08/05/2011

Date



Date of Posting: 08/05/2011

Date of Removal: 09/06/2011



FINAL DETERMINATION TO CLOSE
THE LATHAM, MO POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1369913 - 65050

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster position became vacant when the postmaster was promoted on December 08, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: declining needs of customers in addition to the postmaster vacancy. Effective and regular service can be provided to the area by a carrier that already delivers in the area and through alternate access. Businesses interested in selling stamps in the area should contact the postal service or go to www.uspsstampstore.com.

The Latham Post Office, an EAS-55 level, provides service from 7:15 a.m. to 12:00 p.m. and 12:30 p.m. to 3:30 p.m. Monday - Friday, 09:00 - 11:00 Saturday and lobby hours of 8:00 a.m. to 3:00 p.m. on Monday - Friday and 9:30 a.m. to 1:00 p.m. on Saturday to 22 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services, and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 22 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$45,549 (119 revenue units) in FY 2008, \$46,312 (121 revenue units) in FY 2009, and \$37,511 (98 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On March 30, 2011, representatives from the Postal Service were available at the Latham Post Office to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 15, 2011, 30 questionnaires were distributed to delivery customers of the Latham Post Office. Questionnaires were also available over the counter for retail customers at the Latham Post Office. 19 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 11 unfavorable, and 6 expressed no opinion.

One congressional inquiry was received on April 26, 2011.

A petition supporting the retention of the Latham Post Office was received on April 14, 2011, with 197 signatures.

When this final determination is implemented, delivery and retail services will be provided by the California Post Office, an EAS-18 level office. Window service hours at the California Post Office are from 8:00 a.m. to 4:30 p.m., Monday through Friday, and 8:00 a.m. to 12:00 p.m. on Saturday. There are 89 post office boxes available.

The proposal to close the Latham Post Office was posted with an invitation for comment at the Latham Post Office, Fortuna Post Office, and California Post Office from April 21, 2011 to June 22, 2011. The following additional concerns were received during the proposal posting period:

- | | | |
|----|------------------|---|
| 1. | Concern: | Customers expressed concern about collection of outgoing mail. |
| | Response: | Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. |
| 2. | Concern: | Customers were concerned why the postmaster position was not filled. |
| | Response: | All management positions were frozen in anticipation of the reorganization efforts. |
| 3. | Concern: | Customers were concerned about having to travel to another Post Office for service. |
| | Response: | Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com , or by calling 1-800-STAMP-24. |
| 4. | Concern: | Customers were concerned about obtaining accountable mail and large parcels. |

Response: If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2. **Concern:** Customers expressed concern about collection of outgoing mail.
Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If you know of a location in your community that is interested in providing postal services, the following link guides you to a service that you might be of interest:
<http://www.uspstampstogo.com/> Other options may be found at usps.com as well.
3. **Concern:** Customers were concerned about a change of address.
Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
4. **Concern:** Customers were concerned about having to travel to another post office for service.
Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. There are also various online programs that allow you to ship packages both domestic and internationally. For more information, visit www.usps.com.
5. **Concern:** Customers were concerned about obtaining services from the carrier.
Response: The customer were concerned about obtaining services from the carrier; retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its

destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, grocery stores and by calling 1-800-STAMP24.

- | | | |
|-----|------------------|--|
| 6. | Concern: | Customers were concerned about permit mailing |
| | Response: | The customer expressed a concern about permit mailing that was input at the Post Office. Responsibility for the permit account will be transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster. |
| 7. | Concern: | You were concerned about having to travel to another post office for service. |
| | Response: | The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. |
| 8. | Concern: | Customer expressed a concern about package delivery and pickup. |
| | Response: | The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to 1/4 mile off of the line of travel, at a designated place, such as on your porch or under a carport. |
| 9. | Concern: | Customers asked why their post office was being discontinued while others were retained. |
| | Response: | The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. |
| 10. | Concern: | Customers questioned the economic savings of the proposed discontinuance. |
| | Response: | The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings. |
| 11. | Concern: | Customers were concerned about later delivery of mail. |
| | Response: | The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. |

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.

3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Latham is an unincorporated community located in Monticau County. The community is administered politically by Monticau County. Police protection is provided by the Monticau County Sheriff Department. Fire protection is provided by the Fortuna Volunteer Fire Department and Latham Fire Department. The community is comprised of Farmers and small Menonite population and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Green Grove Baptist Church, Latham R.V. School, Springhill Christian School, Hazel Dell School, Prairie Union School, South Latham School, none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Latham Post Office will be available at the California Post Office. Government forms normally provided by the Post Office will also be available at the California Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|---|---|
| <p>1. Concern:</p> <p>Response:</p> | <p>Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail.</p> <p>The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.</p> |
| <p>2. Concern:</p> <p>Response:</p> | <p>Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.</p> <p>The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.</p> |
| <p>3. Concern:</p> | <p>Customers felt the loss of a post office would have a detrimental effect on the business community.</p> |

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4. Concern:

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name in addresses.

5. Concern:

Customers were concerned about loss of employment in the community.

Response:

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on December 06, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,035 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,026
Fringe Benefits @ 33.5%	\$ 7,714
Annual Lease Costs	<u>\$ 3,600</u>
Total Annual Costs	\$ 34,340
Less Annual Cost of Replacement Service	<u>\$ 1,305</u>
Total Annual Savings	<u>\$ 33,035</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster was promoted on December 08, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service, however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Latham Post Office provided delivery and retail service to 22 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 21. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$33,035 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. **Support Materials:** Copies of all materials upon which this final determination is based are available for public inspection at the Latham Post Office, Fortuna Post Office and California Post Office during normal office hours.
- B. **Appeal Rights:** This final determination to close the Latham Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Latham Post Office, Fortuna Post Office and California Post Office during normal office hours.



Dean J. Granholm
Vice President of Delivery and Post Office Operations

08/05/2011

Date

Date of Posting: 08/05/2011

Date of Removal: 09/06/2011

FINAL DETERMINATION TO CLOSE
THE LATHAM, MO POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



*Kristal
Barnes*

DOCKET NUMBER 1369913 - 65050